



Dear Nucor Team Members,

As you are all by now well aware, Community Service Credit Union has reduced the number of days per week that your location is staffed with a credit union employee. After much deliberation, we have reached the conclusion that we cannot continue to staff the Nucor and Vulcraft locations with an on-site employee. Staffing at these locations will be phased out between June 30, 2014 and December 31, 2014.

But, Community Service Credit Union account access doesn't require a visit to a credit union office. In the last few years, your credit union has deployed many new e-services which make it possible for all CSCU members to access and manage their credit union accounts, around the clock, every day of the year, from any location with Internet or cell phone access. You will find, as so many of our other members have, that you can take advantage of most of our services without ever having to visit a traditional credit union branch.

Your membership is important to us, and once a member, you are always a member at CSCU. To help us serve you better, please be sure to complete the short survey you will soon receive to tell us what your individual banking needs are, what CSCU services you have most used, and how we can best continue to serve you. Be sure to include any special comments or questions you have in the space provided on the survey. We will carefully consider this information in determining how best to wind down our staffed operations at the two Nucor locations. CSCU wants to be your credit union for life, and your feedback will best help us to do just that.

Sincerely,

A handwritten signature in black ink that reads 'Brenda Hooker'.

Brenda Hooker
CEO